

## **MAINTENANCE REQUEST SYSTEMS AND METHODS**

### **ABSTRACT OF THE DISCLOSURE**

A method for requesting one or more machines to be maintained includes monitoring the machine or machines and detecting when a failure of at least one machine occurs. The method further includes executing a computer program on an electronic terminal associated with the failed machine. The method further includes entering data relating to the condition of the failed machine into the computer program via the electronic terminal and transmitting the data to a database server, thereby initiating a process to alter the condition of the failed machine. In one embodiment of the method, the database server compiles historical data relating to the condition of the one or more machines.

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